

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
REVENUE DEPARTMENT : GENERAL ADMINISTRATION BRANCH

5, SHAM NATH MARG DELHI-54

F.7 (765)/GA/Estt./DC/2014/163

Date: 28/01/2026

To,
All the District Magistrates
Revenue Department
Govt. of NCT of Delhi

Sub: Mandatory registration on online complaint management system – She-Box 2.0.

Sir/Madam,

I am directed to inform you that a letter F.No. 60(1140)/DWCD/WEC/She-Box 2.0/2024-25 dated 07.01.2026 has been received from the Department of Women & Child Development, GNCTD, regarding mandatory registration on the Online Complaint Management System — **She-Box 2.0**, launched by the Ministry of Women and Child Development (MWCD), Government of India.

She-Box 2.0 is the upgraded version of the online complaint management system designed for digital monitoring of complaints and related data under the *Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013* across the country. The Ministry has directed all States/UTs to ensure registration of their respective departments on the portal in order to achieve the intended objectives of the system.

As you are aware, the *Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013* is a Central Act intended to ensure a safer workplace and to provide easy access to a redressal mechanism. Section 4 of the Act provides that every employer employing ten (10) or more employees shall constitute an **Internal Complaints Committee**, which is mandatory. Non-compliance with the provisions of the Act shall attract penalties.

Accordingly, it is requested that the designated officers be instructed to furnish the requisite details, as per the annexure, to the Department of Women & Child Development for enabling registration of the concerned department on the She-Box 2.0 portal, in compliance with the directions of the Hon'ble Apex Court and the provisions of the Act.

This issues with the approval of the Secretary (Revenue)-cum-Divisional Commissioner.

Encl: As above.

Yours faithfully,



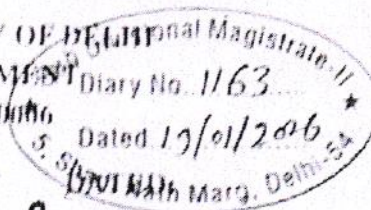
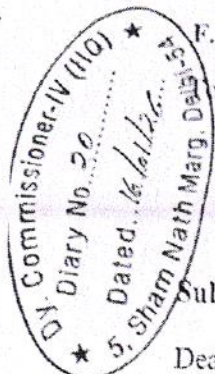
Additional District Magistrate-I (HQ)

✓ Copy to: Asst. Director (IT), Revenue Department, with the direction to upload the same on the Department's website.

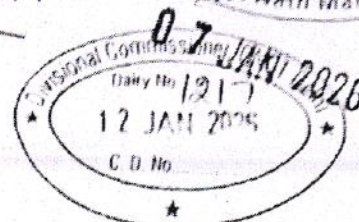
(REMINDER-I)

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DEPARTMENT OF WOMEN & CHILD DEVELOPMENT
ISBT BUILDING, KASHIMERE GATE, DELHI-110006

F.No. 60(1140)/DWCD/WEC/SHE-Box 2.0/2024-25/17119-22



The Secretary/Head of Departments
All the Departments
Govt. of NCT of Delhi (As per the list attached)



Sub.: Mandatory registration on online complaint management system – SHE-Box 2.0

Dear Madam/Sir

This is in continuation of this Department's even letter dated 25.09.2024, 20.02.2025 and 25.09.2025 regarding mandatory registration of your Department on SHE-Box 2.0 Portal, launched by MWCD, Govt. of India.

SHE- Box 2.0 is the upgraded version of the online complaint management system, designed for digital monitoring of complaints and related data under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 across the country and the Ministry has directed all the States/UTs to ensure registration of their respective departments on the portal in order to achieve the intended objectives of the system.

It is also informed that Hon'ble Supreme Court of India, in Civil Appeal No. 2482 of 2014 – Aureliano Fernandes Vs. State of Goa & Others, has issued strict directions to all States and Union Territories to ensure that relevant details are updated on the SHE- Box portal. The matter is being closely monitored by the Hon'ble Court, and the next hearing is scheduled on 06.01.2026.

In light of the above, it is once again requested to kindly instruct the designated officers to furnish the requisite details as per the enclosed annexure, to the Department of Women & Child Development, for enabling registration of the concerned department on the She-Box 2.0 portal in compliance with the directions of the Hon'ble Apex Court and the provisions of the Act.

After registration, each Department shall also be responsible for regularly updating the following information on the portal without fail:

1. Details of the Internal Committee (IC).
2. Details of all Field Offices.

Gen. Admn. Branch
Diary No. 264
Date 19/1/26

Please note that once registration is completed, the departments can login with the following login credentials:

Login ID: Email ID provided by your office

Password: Auto-generated password will be sent to the registered e-mail id.

If your Department has already registered on the SHe-Box Portal, you are requested to verify and update all necessary documents/information pertaining to your Department on the portal. For any clarification or assistance, the departments may contact on given numbers:-

I. Clarifications regarding the SH Act Rules

Smt. Priyanka, Legal Consultant, MWCD

Email: priyanka.prashar@govcontractor.in

Phone: 011-23073119

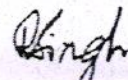
II. Technical Assistance

Email: techsupport-shebox@gov.in

NIC Support: 011-23388074

In light of the above, all Departments of GNCTD are hereby requested to instruct their concerned officers to take up this matter on priority and furnish the requisite details as per the enclosed Annexure and forward the same to this department, enabling registration of your Department on the SHe-Box 2.0 portal.

Encl: As Above


(Dr. Rashmi Singh)
Secretary, DWCD

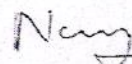
FNo. 60(1140)/DWCD/WEC/SHE-Box 2.0/2024-25/ 17119-22

Dated:

07 JAN 2026

Copy for information to:

1. P.S to Secretary, MWCD, GoI, A-Wing, Shastri Bhawan, Dr. Rajendra Prasad Road, New Delhi-110001
2. OSD to Director, DWCD, GNCTD
3. SO to Special Director, DWCD, GNCTD


(Dr. Navlendra Kumar Singh) 7.1.26
Special Director, DWCD

Annexure

Sl.No.	Particulars	
1	Name of the Department	
2	Address of the Department	
3	Name of the Departmental Nodal Officer	
4	Mobile No. of the Nodal Officer	
5	Landline No.(with STD Code)	
6	Email ID	
7	Pin Code	
8	District	