

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
REVENUE DEPARTMENT
(VIGILANCE BRANCH)
5, SHAM NATH MARG DELHI- 110054

File. No: F. 14(174)/2023/Div.Com/VIG/HQ

499-506

Dated: 08/8/24

To

The Deputy Commissioner/District Magistrate (Revenue)
All Districts, Revenue Department,
Govt. of NCT of Delhi

Sub: Vigilance Complaint Information Management System.

Sir/ Madam,

Please refer to this office letter No.F.14(174)/2023/Div.Com/Vig/HQ/3315 dated 14/11/2023 (copy enclosed) and F.14(174)/2023/Div.Com/Vig/HQ/3558-65 dated 05/02/2024 and subsequent reminder dated 13/03/2024, 08/04/2024, 24/05/2024 & 20/06/2024 regarding compliance of guidelines issued by DOV vide memorandum dated 26/10/2023 (copy enclosed).

In this context, it is informed that this office has received D.O. letter dated 12/07/2024 (copy enclosed) from Secretary-cum-Director (Vigilance) with the direction to comply with the guidelines issued by DOV vide memorandum dated 26/10/2023, take necessary action on complaints pending/under process on VCIMS portal (list of complaints attached) and provide Action Taken Report to the Directorate on Urgent Basis.

In this context, this office has forwarded many complaints to concerned Districts/ Branches of Revenue (HQ) through Vigilance Complaint Information Management System (VCIMS) Portal but Action taken report by the concerned Districts/ branches of Revenue (HQ) on complaints on the VCIMS Portal are still pending.

Therefore, it is again requested to comply with the guidelines issued by DOV vide memorandum dated 26/10/2023, dispose of all the complaints pending on the VCIMS Portal pertaining to your District/ Branch and submit Action Taken Report (ATR) to this office immediately for further submission to DOV.

This may be accorded 'Top Priority', being time bound matter
Encl: As above.

Yours faithfully,

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(Parmod Kumar)

SDM-Vigilance (HQ)

File. No: F. 14(174)/2023/Div.Com/VIG/HQ

499-506

Dated:

08/8/24

Copy to:

1. PA to ACS/Pry-Sec(Rev)-Cum Divisional Commissioner, Revenue Department.
2. All Deputy Commissioner(HQ), Revenue Department, GNCT of Delhi.
3. PA to NVO, DC-HQ(Vigilance), Revenue Department, GNCT of Delhi.
4. All SDMs(HQ), Revenue Department, GNCT of Delhi.
5. Assitant Director, Directorate of Vigilance, C Wing, 4th Level, Delhi Secretariat, IP Estate, New Delhi.
6. All Branch Incharge/SO(HQ), Revenue Department, GNCT of Delhi
7. Incharge IT Branch, Revenue Headquarter with the request to upload the same on Revenue Department official website.
8. Guard file.

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(Parmod Kumar)

SDM-Vigilance (HQ)

84/1

कुमार, भा०प्र०से०

H KUMAR, IAS

सह-निदेशक (सुरक्षा)
Secretary-cum-Director (Vigilance)

सत्यमेव जयते

राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

दिल्ली सचिवालय, आई. पी. एस्टेट, नई दिल्ली - 110002

DELHI SECRETARIAT, I.P. ESTATE, NEW DELHI-110002

TEL. NO. : 011-23392075 , FAX NO. : 011-23392353

D.O. NO.

दिनांक PA/Dr. Secy (Vig.)/2024/7475

DATE 12/07/2024

Dear Sir,

You may kindly recall that VCIMS Portal has been launched by Hon'ble Lt. Governor, Delhi on 21/09/2023. Subsequently, a Memorandum dated 26/10/2023 has also been issued with the approval of Hon'ble Lt. Governor explaining step by step action to be taken by the user departments for disposal of complaints received on VCIMS Portal. Further, hands-on training sessions were conducted at Dte. of Training (UTCS) for all user departments regarding thorough processing and action to be taken for speedy disposal of complaints on the VCIMS portal.

The pendency of the complaints on the VCIMS portal has been viewed seriously by the CVO / Chief Secretary, Delhi. As per status report (detailed status reports annexed), 02 complaints are pending for taking action, 05 complaints are pending under Investigation & Report (I&R) in your account for more than 90 days and 10 complaints are pending under Factual Report (FR) in your account for more than 30 days.

Your personal attention to the issue is solicited with the request that the necessary action on the complaints received through the portal may kindly be taken at the earliest as Chief Secretary-cum-CVO, Delhi is taking review meeting on the pending I&R / FR complaint cases on 16.07.2024 at 04:00 PM.

With regards,



Yours sincerely,

Sudhir Kumar
(Sudhir Kumar)

Sh. Manish Kumar Gupta, IAS
ACS, Revenue Department
5, Sham Nath Marg, Prema Kunj
Civil Lines, Delhi-54.

Vigilance Branch
Diary No. 552
Date 26/7/24

Gen. Admn. Branch

Diary No.

Date

Sub Divisional Magistrate-I (HQ)

Diary No. 5396

Dated 25/7/24

22/7

DC-II (HQ)

Immedate pr

SDM-2 HR

257

SO (VIG)

29/7/24

Dr

83/16

Department wise Statistics

☐ All
 ☒ General
 ☐ PIDPI
 ☐ Trap

Officer wise Statistics

Other Officials

Search

S.No.	Name of Department	Total	Pending	Under Process	Closed
1	Administrative Reforms	4	0	0	4
2	Anti Corruption Branch	3	1	2	0
3	Delhi Agricultural Marketing Board	1	0	0	1
4	Delhi Development Authority	15	0	14	1
5	Delhi Fire Services	1	1	0	0
6	Delhi Jal Board	44	8	27	9
7	Delhi Khadi and Village Industries Board	2	2	0	0
8	Delhi Police	71	1	35	35
9	Delhi Pollution Control Committee	10	1	9	0
10	Delhi State Civil Supplies Corporation Limited	1	1	0	0
11	Delhi State Industrial and Infrastructure Development Corporation	6	0	2	4
12	Delhi Subordinate Services Selection Board	13	0	0	13
13	Delhi Transport Corporation	39	1	0	38
14	Delhi Urban Shelter Improvement Board	4	2	2	0
15	Department of Excise, Entertainment and Luxury Tax	4	1	0	3
16	Department of Food Safety	1	0	1	0
17	Department of Food, Supplies and Consumer Affairs	1	0	0	1
18	Department of Forest and Wildlife	4	3	0	1
19	Department of Health and Family Welfare	20	2	16	2
Total		561	57	254	250

S.No.	Name of Department	Total	Pending	Under Process	Name
20	Department of Home	4	0	3	
21	Department of Industries	1	1	0	0
22	Department of Irrigation and Flood Control	24	0	23	1
23	Department of Law, Justice and Legislative Affairs	4	0	1	3
24	Department of Power	4	0	4	0
25	Department of Social Welfare	4	0	1	3
26	Department of Trade and Taxes	3	0	3	0
27	Department of Women and Child Development	1	0	1	0
28	Directorate General of Health Services	10	0	10	0
29	Directorate of Employment	1	1	0	0
30	Directorate of Higher Education	2	0	2	0
31	Directorate of Training and Technical Education	3	0	2	1
32	Directorate of Vigilance	3	1	1	1
33	Drugs Control Department	1	1	0	0
34	Education Department	37	3	32	2
35	Finance Department	7	2	1	4
36	General Administration Department	1	0	1	0
37	Information Technology Department	1	0	0	1
38	Labour Department	4	0	0	4
39	Municipal Corporation of Delhi	105	5	0	100
40	New Delhi Municipal Council	1	1	0	0
41	Office of Chief Secretary	4	4	0	0
42	Office of Lokayukta	1	1	0	0
43	Other Department	13	4	8	1
44	Police Complaint Authority	1	0	0	1
45	Public Grievances Commission	3	3	0	0
46	Public Works Department	9	0	8	1
	Total	561	57	254	250

Name of Department

Total Pending Under Process Closed

Registrar Cooperative Societies

16 1 10 5

Revenue Department

25 1 24 0

Services Department

2 2 0 0

Transport Department

22 2 11 9

Total

561 57 254 250

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Department wise Statistics

☐ All
 ☐ General
 ☒ PIDPI
 ☐ Trap

Officer wise Statistics

Other Officials

S.No.	Name of Department	Total	Pending	Under Process	Closed
1	Administrative Reforms	1	0	0	1
2	Anti Corruption Branch	2	0	0	2
3	Delhi Agricultural Marketing Board	1	0	1	0
4	Delhi Development Authority	8	0	8	0
5	Delhi Fire Services	1	0	1	0
6	Delhi Jal Board	7	3	1	3
7	Delhi Police	10	0	4	6
8	Delhi Pollution Control Committee	9	0	9	0
9	Delhi Transport Corporation	1	1	0	0
10	Delhi Urban Shelter Improvement Board	1	1	0	0
11	Department of Food, Supplies and Consumer Affairs	1	0	1	0
12	Department of Forest and Wildlife	1	1	0	0
13	Department of Health and Family Welfare	4	0	4	0
14	Department of Home	3	1	2	0
15	Department of Irrigation and Flood Control	4	0	4	0
16	Department of Law, Justice and Legislative Affairs	1	0	1	0
17	Department of Social Welfare	1	0	0	1
18	Department of Trade and Taxes	1	0	1	0
19	Directorate of Audit	1	1	0	0
Total		115	4	60	41

S.No.	Name of Department	Total	Pending	Under Process	Complaint No.
20	Directorate of Vigilance	2	0	2	0
21	Education Department	4	0	1	3
22	Finance Department	3	0	0	3
23	Labour Department	2	0	0	2
24	Municipal Corporation of Delhi	18	1	0	17
25	Other Department	2	1	0	1
26	Public Works Department	4	2	2	0
27	Registrar Cooperative Societies	8	0	8	0
28	Revenue Department	11	1	2	1
29	Transport Department	2	0	1	1
30	Urban Development	1	1	0	0
	Total	115	14	60	41

8019

Complaint No.	Complaint Date	Forwarded By - To	Date of Forwarded	Report Status	No. of Day's Pending	Currently Lying With
112023001003	20/10/2023	hodrev - br92	28/10/2023	No	257	br92
112023001006	31/10/2023	hodrev - br93	04/11/2023	No	250	br93
112023001006	30/11/2023	hodrev - br94	06/01/2024	No	187	br94
112023001001	01/11/2023	br96 - sbr99	29/01/2024	No	164	sbr99
122023051002	28/12/2023	hodrev - br97	16/03/2024	No	117	br97
112023080001	01/11/2023	hodrev - br95	29/04/2024	No	73	br95

Complaint No.	Complaint Date	Forwarded By - To	Date of Forwarded	Report Status	No. of Day's Pending	Currently Lying With
012024001004	25/09/2023	hodrev - br90	28/11/2023	No	226	br90
012024001006	29/09/2023	hodrev - br95	28/11/2023	No	226	br95
012024001002	01/11/2023	hodrev - br90	28/11/2023	No	226	br90
012024001001	01/01/2024	hodrev - br92	06/01/2024	No	187	br92
012024001002	06/01/2024	hodrev - br91	03/02/2024	No	159	br91
012024001005	15/01/2024	hodrev - br99	03/02/2024	No	159	br99
012024001008	19/01/2024	hodrev - br82	03/02/2024	No	159	br82
102023008001	21/10/2023	hodrev - br91	03/02/2024	No	159	br91
032024001005	22/03/2024	hodrev - br91	29/04/2024	No	73	br91
042024001003	29/04/2024	hodrev - br92	01/05/2024	No	71	br92